

Honeywell Announces the Retirement of the Xenon XP Scanner Family

Honeywell is announcing the retirement of the Xenon XP 1950g/h and 1952g/h premium handheld scanner. After a long service life, Xenon XP will end production.

REASON FOR RETIREMENT

The Xenon XP 1950g/h and 1952g/h has been a leader in bringing reliable scan accuracy for many years but modernizing the Xenon scan family with new features and technology is critical to its long-term success. Continuing with the strong legacy of barcode technology, Honeywell's Xenon Ultra helps to ensure users are delivering fast, accurate and consistent scanning.



Xenon Ultra

Transitioning to the Xenon Ultra scanner adds significant functionality beyond capabilities of the Xenon XP product line. The Xenon Ultra offers a brand-new scan platform that increases scanning speed, aiming and overall product specifications (image sensor, field of view, object detection) with a modern industrial design and innovative line of accessories, expanding the range of customer applications that can be addressed.

RETIRED PART NUMBERS

See the Excel table for a list of SKUs affected by this notice.



If you have or are a customer that purchases a customized SKU, they are excluded from this product retirement notice and your Honeywell sales representative will communicate your transition plan separately.

It is possible that some SKUs may not be shown in the list. Honeywell reserves the right to include omitted SKUs in this retirement, even if the SKU is not specifically listed in this notice. Those omitted SKUs are subject to the terms specified within this document. If you are unsure of a specific SKU, please contact your Honeywell representative.

This announcement will serve as the formal communication that the listed SKUs will no longer be available for resale in accordance with the Service Timeline (shown below).

HONEYWELL SUGGESTS XENON ULTRA 1960/1962 AS A REPLACEMENT FOR THE XENON XP 1950/1952

We recommend the Xenon Ultra 1960 (corded) and the Xenon Ultra 1962 (Bluetooth cordless) as a replacement product for the Xenon XP models.

ABOUT THE XENON ULTRA HANDHELD SCANNER

Unlock increased productivity, experience next generation scanning performance and improve the operator experience with the new Xenon Ultra handheld scanner. The Xenon Ultra's state of the art scan engine coupled with its warm-white illumination and green-dot aimer enables users to gain up to 20% snappiness over Honeywell's previous model.

The Xenon Ultra is the first Honeywell scanner to have a contactless charging option, power swapability between a lithium-ion and a battery-free supercapacitor, anti-microbial + disinfectant-ready housing for healthcare, optional magnetic retention in both charge & communication base configurations, and a green-dot LED aimer.

For additional information, please visit the healthcare scanner product page [HERE](#).

FOR XENON XP SUPPORT INFORMATION

For additional materials to support Xenon XP 1950 and 1952, including manuals, downloads, and sales resources, please visit the product webpage [HERE](#).

REGIONS AFFECTED

- | | |
|---|---|
| <input type="checkbox"/> Asia Pacific (APAC) | <input type="checkbox"/> Middle East, Turkey, Africa (META) |
| <input type="checkbox"/> Europe (EU) | <input type="checkbox"/> Latin America (LATAM) |
| <input type="checkbox"/> Greater China (GrCH) | <input checked="" type="checkbox"/> North America (NA) |

TIMELINE OF EVENTS

The following timeline pertains to all retired Xenon XP 1950h and 1952h scanners.

Last time buy orders are non-cancellable and non-returnable. For final orders placed under last time buy, distributors are advised only to order with firm reseller back orders.

In the event of a product end-of-life or obsolescence, or inability of Honeywell to manufacture or source materials or component parts for a product, for whatever reason, and/or any associated last-time buy in relation to a product (an "obsolescence"), Honeywell shall engage in commercially reasonable efforts to manufacture or source such materials but in no event shall it be liable if it is unable to meet below deadlines due to inability to manufacture. The foregoing is buyer's sole remedy and is in lieu of all other warranties, expressed or implied, including those of merchantability and

fitness for a particular purpose. In no event shall Honeywell be liable for consequential, special, or indirect damages.

ANNOUNCEMENT	TIMELINE	DATE
Stock Rotation Request*	Honeywell will not accept requests for stock rotations after this date	04/05/2024
Stock Rotation Return*	Honeywell must receive all final stock rotated units by this date	05/10/2024
Last Time Buy	Honeywell will not accept hardware orders after this date	04/01/2024
Last Time Ship	Honeywell will not ship product after this date	07/31/2024

*STOCK ROTATION SUBJECT TO SKU TYPE RULES AT A REGIONAL LEVEL

SERVICE SECTION

BEST PRACTICES - PREPARING FOR SERVICE RETIREMENT

- **Plan** – Proactively plan a technology refresh. The earlier you plan, the easier it is to protect your current assets, budget for the future and adopt new technology.
- **Protect** – Purchase a service contract that will protect your mission critical assets and your bottom line by providing predictable repair costs, preventative maintenance and updates to software and firmware.
- **Extend** – Extend your current contract and manage your assets to the end of their useful life.

SERVICE TIMELINE

ANNOUNCEMENT	TIMELINE	DATE
Last Contract Sale	Honeywell will not accept new service contracts after this date	OCT 31 2024
Last 5 Year Contract	Honeywell will not accept 5-year service contracts after this date	IMMEDIATELY
Last Service Renewal	Honeywell will not accept service contract after this date	DEC 31 2028
Last Accessory Support	Honeywell will not sell hardware accessories after this date	DEC 31 2028
Last Software Update	Honeywell will not provide any additional update to its voice or software products after this date	DEC 31 2028
End of Hardware Service	Honeywell will not offer service product under contract, sell spare parts, or provide rentals or hardware maintenance after this date	DEC 31 2029
End of Software and Technical Support	Honeywell will not offer technical support after this date.	DEC 31 2028
Last Device Replacement	Honeywell will not accept Platinum contracts or device replacement add-on contracts after this date	IMMEDIATELY

SERVICE COMMITMENT

Honeywell will provide technical support, software updates and hardware maintenance to the best of its ability on discontinued hardware and software products throughout the life of existing warranties

and service contracts. Ability to service and support units may be disrupted due to component obsolescence beyond Honeywell's control.

Notwithstanding the foregoing, in the event of a product obsolescence, Honeywell shall engage in commercially reasonable efforts to repair or replace products in accordance with the terms of its standard warranty, but in no event shall it be liable if it is unable to do so due to the obsolescence. The foregoing is buyer's sole remedy and is in lieu of all other warranties, expressed or implied, including those of merchantability and fitness for a particular purpose. In no event shall Honeywell be liable for consequential, special, or indirect damages.

FOR MORE INFORMATION

Honeywell is committed to providing you with a superior level of customer service. Please contact your Honeywell representative for additional information regarding this communication.

APPENDIX: PUBLISHING INFORMATION

The following information is critical to publishing your PRN. Please complete all fields.

For eDAM/PRM:

Product name	Xenon XP 1950 and 1952
Product category	Barcode Scanners
<i>Asset type</i>	<i>Always 'Product Notice'</i>
<i>Language</i>	<i>Always 'EN'</i>
<i>Visibility level</i>	<i>Always all</i>
Publication start date	03/01/2024
Asset name Free text with a length below 128 characters.	PRN 23-42 HONEYWELL ANNOUNCES THE RETIREMENT OF THE XENON XP 1950 AND 1952 SCANNER FAMILY
Asset Description Free text with a length below 256 characters.	PRN 23-42 Honeywell Announces the Retirement of the Xenon XP 1950 and 1952 Scanner family. US&C ONLY
Tag words Comma separated	Xenon XP EOL, 1950, 1952, Xenon XP

For Honeywell Productivity News:

If you need your article to contain anything different than the above, please specify that here.

Fill in (optional)
